

AHRQ's Primary Care Practice Facilitation Forum

May 24, 2012

This email newsletter is the first step in building a learning network for individuals with an interest in practice facilitation. We will use this listserve to share perspectives on questions and answers submitted by learning forum members, as well as resources, research articles, and events of interest.

What Do You Think?

PCPF Learning Community Members! We would like to get your perspectives on this question:

- **How do you evaluate the effectiveness of your PF program?**

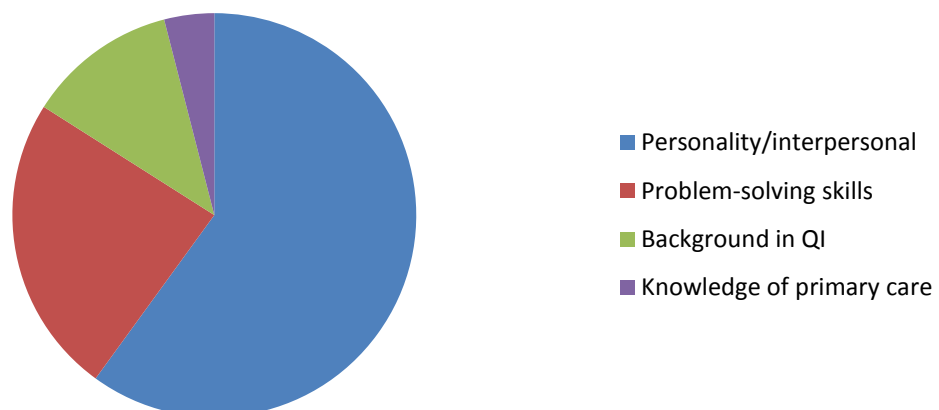
Please submit your responses to PracticeFacilitation@mathematica-mpr.com and we will share them in upcoming newsletters.

Responses to Last Week's "What Do You Think?"

We asked members of this learning community for thoughts on the following questions. Here are the responses we received!

1. From your perspective, what is the **most important** attribute of a practice facilitator?

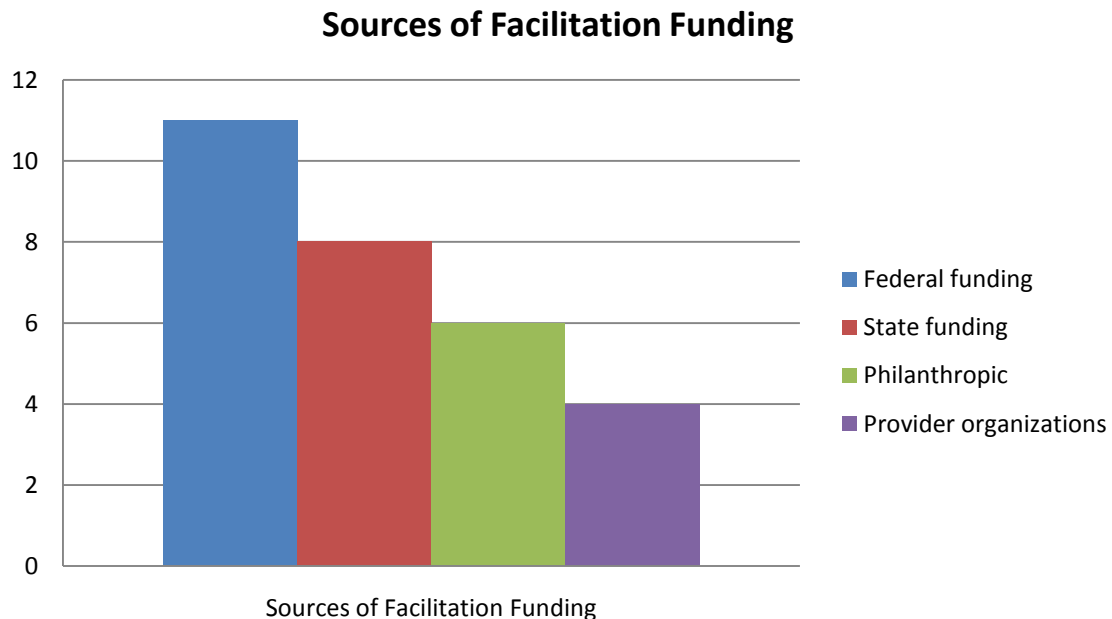
The Most Important Attribute of Facilitators



Summary: Personality/interpersonal skills came in first with 15 votes, followed by problem-solving skills with 6 votes, background in quality improvement with 3 votes, and knowledge of

primary care with 1 vote. Other important attributes of a practice facilitator mentioned include consulting skills, change management skills, and organizational/project management skills.

2. If you are actively engaged in facilitation work, from what sources have you received funding for your facilitation activities?



Summary: Most respondents receive funding for their facilitation activities from federal grants/funding, which received 11 votes. State grants/funding came in second with 8 votes, which was followed closely by philanthropic organizations with 6 votes and provider organizations with 4 votes.

3. Would you be interested in contributing information about yourself and your program/organization to a directory to be shared with others on this listserve?

Summary: Almost all respondents were interested in participating in a directory. Are you? If so, please send an email to PracticeFacilitation@mathematica-mpr.com with information about yourself and/or your program or organization.

Upcoming Event

Practice Facilitation Webinar- Part III

Wednesday, May 30th, 12:30-2:00 pm EDT **Save the Date!**

Title: Designing and Improving Your Practice Facilitation Program

Speakers: David Meyers, AHRQ
Erin Taylor, Mathematica Policy Research
Lyndee Knox, LA NET
Jehni Robinson, Saban Free Clinic
Darren Dewalt, University of North Carolina School of Medicine
Marly McMillen, McMillen Healthcare Consulting
Perry Dickinson, University of Colorado School of Medicine

Description: In this Webinar, presenters will tackle key questions in designing practice facilitation programs and evaluating their effectiveness. These questions include:

- What are emerging “best practices” in practice facilitation program designs?
- What are the essential elements of a facilitation intervention?
- How do you create an internally consistent program?
- How do you evaluate its effectiveness?
- What do you need to know about the internal quality improvement processes for your program?

Webinar Registration Link:

<https://mathematicampr.webex.com/mathematicampr/onstage/g.php?t=a&d=666794899>

Resources

Check out the [PCPF Updates page](#) at the PCMH Resource Center (www.pcmh.ahrq.gov).

We’ve posted information about upcoming learning opportunities, previous editions of the PCPF eNewsletter, and slides and audio from the Practice Facilitation Webinars. Please visit the PCMH Resource Center at www.pcmh.ahrq.gov to explore white papers, briefs, a searchable citations database, and other resources related to the Patient-Centered Medical Home and primary care improvement.

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